



# Information For Home Owners

## Poor installation work endangers lives

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We know the safety of you and your household is your top priority. Sub-standard work not only risks the integrity of your property, it also puts lives in danger.

## Your safety is our priority

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Just like you, we want to keep you and your household safe. We know that the best way to achieve this is by helping you to ensure that any work undertaken in your home is compliant with the **Building Regulations**. Members of NAPIT Competent Person Scheme are regularly assessed to ensure their competence and can self-certify the compliance of their work with the Building Regulations in England and Wales.

## Worried about the cost?

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Using a NAPIT registered installer can save you time and money by helping you avoid building control fees. They are able to provide the certificates you may need when you come to sell your home, and notify the relevant authority too.

## Helping you access Government

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Did you know you that you can gain access to Government financial incentives such as the **Boiler Upgrade Scheme** (BUS), **Smart Export Guarantee** (SEG), **Energy Company Obligation** (ECO), by using a NAPIT registered installer. Installers registered under our renewables and energy efficiency measures (the Microgeneration and EEM certification schemes) are also able to self-certify their own work, saving you and time and money.

## Supporting our members to support you

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You must make sure that any work carried out is completed under a written contract and notified to NAPIT. This ensures you have access to support and guidance should anything go wrong, including mediation, a work quality guarantee (where applicable) and advice should you wish to take further action in the event of a dispute.

To find an installer in your area, **use our free search facility**. Simply enter your postcode and contact the right installer for you today.